



Non Service Initialized (NSI) Phone Survey

Date of Survey_____

PSAP Name_____

Hours (Shift Times) of Survey _____

NSI Call Received	Is This an Actual Emergency Call	This Is Not An Emergency Call (Hang-up or Misdial)

Instructions:

- 1) For every NSI call received, place a “hash” mark in column marked **“NSI Call Received”**
- 2) If the NSI call received is an actual emergency call, place a “hash” mark in the column marked **“Is This an Actual Emergency Call”**
- 3) If the NSI call received is not an emergency call, a hang up call, misdial or any other type of call not requiring an emergency response, place a “hash” mark in the column marked **“This Is Not An Emergency Call (Hang-up or Misdial)”**

Fax the completed form to 919-431-1643